## **Outcome Measures Application (OMA)**

## Transfers, Disenrollments, and Re-establishments

Transferring, disenrolling, and re-establishing clients in the OMA require only a few simple steps. In order to make a change in the client enrollment status, you must create a **Key Event Change (KEC)**, making changes only in the **Change in Administrative Information** section. The table below provides you with the necessary steps to make a change in the client enrollment status after filling in the Administrative Information with the client's information. Keep in mind that all of these actions require Countywide Authorization before a change can be made.

Action	Steps in Filling Out the KEC, Change in Administrative Information Section
Transferring a Client (Transferring a client from one provider site to another provider site when there is no break in FSP services)	<ol> <li>Get Countywide Authorization to transfer and know the date of authorized transfer</li> <li>Select Standard KEC</li> <li>Enter New Provider Number</li> <li>Enter Date Provider Site ID Change (on or after date of Authorization from Countywide)</li> <li>Scroll to the bottom of the screen and click on Is Complete</li> </ol>
Receiving a Client (2 <sup>nd</sup> provider site receiving the client from the transferring agency)	<ol> <li>Get Countywide Authorization to transfer and know the date of authorized transfer</li> <li>Select Standard KEC</li> <li>Enter New Partnership Service Coordinator (Last Name)</li> <li>Enter Date of Partnership Service Coordinator Change (on or after date of Authorization from Countywide)</li> <li>Scroll to the bottom of the screen and click on Is Complete</li> </ol>
Discontinuing a Client (Client disenrolling completely from FSP services. Client will not be receiving FSP services anywhere in LA County.)	<ol> <li>Get Countywide Authorization to disenroll and know the date of authorized disenrollment (Countywide Signature Date)</li> <li>Select Discontinuation KEC</li> <li>Enter Date of Partnership Status Change (on or after date of Authorization from Countywide)</li> <li>Select the Reason for the Discontinuation (should match Reason on disenrollment request)</li> <li>Scroll to the bottom of the screen and click on Create KEC</li> </ol>
Re-establishing a Client (Client returning to FSP services within 365 days of disenrollment from FSP services)	<ol> <li>Get Countywide Authorization to re-enroll and know the date of authorized re-enrollment</li> <li>Select Re-establishment KEC</li> <li>Enter Date of Partnership Status Change (on or after date of Authorization from Countywide)</li> <li>Scroll to the bottom of the screen and click on Create KEC</li> </ol>





## **KECs Quick View**









